

Scrutiny review proposal

1 What is the review?

Care homes and extra care quality assurance

2 What outcomes could realistically be achieved? Which agency does the review seek to influence?

Council
SCCG

3 When should the review be carried out/completed? i.e. does the review need to take place before/after a certain time?

End of administrative year

4 What format would suit this review? (eg full investigation, q&a with executive member/partners, public meeting, one-off session)

Full investigation

Report will be a feedback video of participants.

5 What are some of the key issues that you would like the review to look at?

Quality of care in Southwark providers and out of borough placements

Lay inspectors work

Officer quality assurance process

Ofsted

Ensuring people in out of borough placements are safe, well and in suitable accommodation

Input from staff on quality via unions, whistleblowing etc

6 Who would you like to receive evidence and advice from during the review?

Social Care

Housing

The council's & CCG integrated leads for Older people and Mental Health

Lay Inspectors / Age Concern

Southwark Pensioners and pensioner groups

Disabled people and advocacy groups

Voluntary sector and community groups working with older people and disabled people

Healthwatch

Unions (UNISON, Unite, GMB)

Providers

7 Any suggestions for background information? Are you aware of any best practice on this topic?

8 What approaches could be useful for gathering evidence? What can be done outside committee meetings?

e.g. verbal or written submissions, site visits, mystery-shopping, service observation, meeting with stakeholders, survey, consultation event

Officer presentations

Healthwatch reports and presentations

Interviews